



Social Business Solutions

## Case Study



## Saskatchewan Association of Health Organizations

### The business need

Saskatchewan Association of Health Organizations ("SAHO") required an easy-to-use communication solution to fulfill its advocacy role in health services delivery in Saskatchewan as well as enhance its direct service provision to its membership.

In addition to its advocacy role, SAHO provides payroll and benefits administration for approximately 36,000 employees across health services delivery in Saskatchewan. SAHO's membership required improved human resource and budgetary information from the SAHO payroll system.

### The solution

**cfactor**® was deployed to create a member and employee information portal – a platform that provides SAHO with new opportunities to reinforce its leadership and advocacy roles. It provides a real-time, interactive medium for SAHO to reach its geographically dispersed membership as well as support internal communications with its employees at its various offices.

To address SAHO's need for improved management reporting, **cfactor** provides systems integration services, linking SAHO's payroll system with an Oracle data warehouse. **cfactor** can quickly extract data to generate a variety of reports, offering the flexibility of multiple formats and secure access to SAHO's key business over the Internet.

### The bottom line

**cfactor** was able to deliver significant process improvements, including:

- Reduced labor time and storage costs of handling reports
- Reduction in labor time required to manually generate trending and related management reports
- Reduced turn around time forwarding reports to various stakeholders
- Reduced time required searching paper reports to respond to department information requests.

“The web portal

will now allow organizations to use today's technology to expand access to reporting information already produced in the payroll system. Utilizing new interactive tools, end users will have the ability to analyze reporting information not attainable through traditional hard copy reporting systems. SAHO is very excited to have the opportunity to provide this value added service to our members.”

Susan Antosh  
President & CEO  
SAHO

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